

Data Element	Field Type (Number)	Label	Drop Down Choices	Where Change is Made
Zip Code	IRis Standard Field	Zip Code		None needed
Gender	Iris Standard Field	Gender	Unknown Female Male	Screen designer if needed
Contact Made By	Iris standard field	Contact Made by	Self Family/Friend Org/Pro	Screen designer
Additional Contacts	Custom (Callers. C_Number7)	Additional Contacts		Screen designer
Met Need	Iris Standard Field	Need Met		None needed
Unmet Need	Iris Standard Field		Call Interrupted/Terminated/Incomplete Indication Client May Not Be Served Need Too Large/Exhausted Available Services No Resource Not Eligible For Existing/Currently Available Programs No Transportation Other Program(s) At Capacity/Waiting List Program Temporarily Unavailable Refused Available Resources	Lists
Outgoing Calls	Custom(Callers.C_Number10)	Outgoing Calls		Screen designer
Outgoing Attempts	Custom(Callers.C_Number9)	Outgoing Attempts		Screen designer
Age Range	Custom(Callers.Popup20)	Age Range	0-5 6-17 18-24 25-40 41-55 56-65 66-84 85+ Unknown	Screen designer
Language used	Custom(Callers.Checkbox28)	Does Not Speak English		Screen designer

Type of Service	Iris standard field	Type	*3. Assessment/Referral 1. Information Only 2. Crisis/Support Only 4. Advocacy/Assistance	Screen designer
Non 211/I&R Calls	Custom(Callers.Popup21	Non 211/I&R Calls	1. Staff 2. Misdirected 3. Operator Error 4. Lost Calls 5. Prank Calls 6. Static/Silence	Screen designer

NOTE: all spacing is single space NO double spaces after the numbers. Type of Service needs to be numbered exactly as presented as does non-211/I&R Calls. All other drop-down lists should not be numbered.